Welcome to The Fitzwilliam Museum

This leaflet provides information to help you make the most of your visit. If there is anything else you need to know, or in the event of an emergency, please ask a member of staff for assistance.

Admission is free Visitors are invited to make donations which help keep the galleries open and are much appreciated.

What’s On guide provides details of the Museum’s exhibitions and events programme.

Personal item storage There are coin operated lockers at the South Entrance for coats and personal items. The main entrance also provides a manned bag check. The Museum does not accept large items of luggage and does not accept responsibility for items left in the lockers or bag check.

The Courtyard Café serves an all-day menu including morning coffee, afternoon tea, sandwiches and light lunches. The North Lawn Café serves refreshments in an al fresco setting from March to October, weather permitting. Cafés close 30 minutes before the Museum.

The Courtyard Shop sells a wide range of postcards, greetings cards, art books, jewellery and giftware inspired by the collections. The Shop closes 15 minutes before the Museum.

Lift to all floors is located near the Courtyard Entrance.

Wheelchairs are available at the Courtyard Entrance for visitors’ use.

For large print and tactile floor plan diagrams and an audio description of how to get into the Museum, telephone 01223 332928/332900 or email fitzmuseum-access@lists.cam.ac.uk

WCs and baby-changing facilities are located near both entrances and close 15 minutes before the Museum.

Photography is allowed for non-commercial personal use only, providing you do not use flash, tripods or other specialist equipment, and take care not to put any of the works of art at risk. Photography and video is not allowed in temporary or special exhibitions.

Please be aware that photography and filming take place from time to time for publicity and marketing purposes. If you do not wish to appear in the photographs or films, please let a member of staff know.

Mobile phones and tablets Phones and tablets are permitted for photography and messaging, but please keep mobiles on silent and note that no calls are permitted in the galleries. Please use earphones for audio material.

Please do not:

• Get too close or touch any picture, its frame, glass, label or any other object.
• Bring food and drink for consumption in the Museum.

Please be aware that CCTV cameras are in operation throughout the Museum.

The Fitzwilliam Museum gratefully acknowledges the assistance of The Art Fund as a major supporter of acquisitions.

The Fitzwilliam Museum
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